




THE
COMMONWEALTH
FUND

CLOSING THE DIVIDE: HOW MEDICAL HOMES PROMOTE EQUITY IN HEALTH CARE

*Results from the
Commonwealth Fund 2006 Health Care Quality Survey*

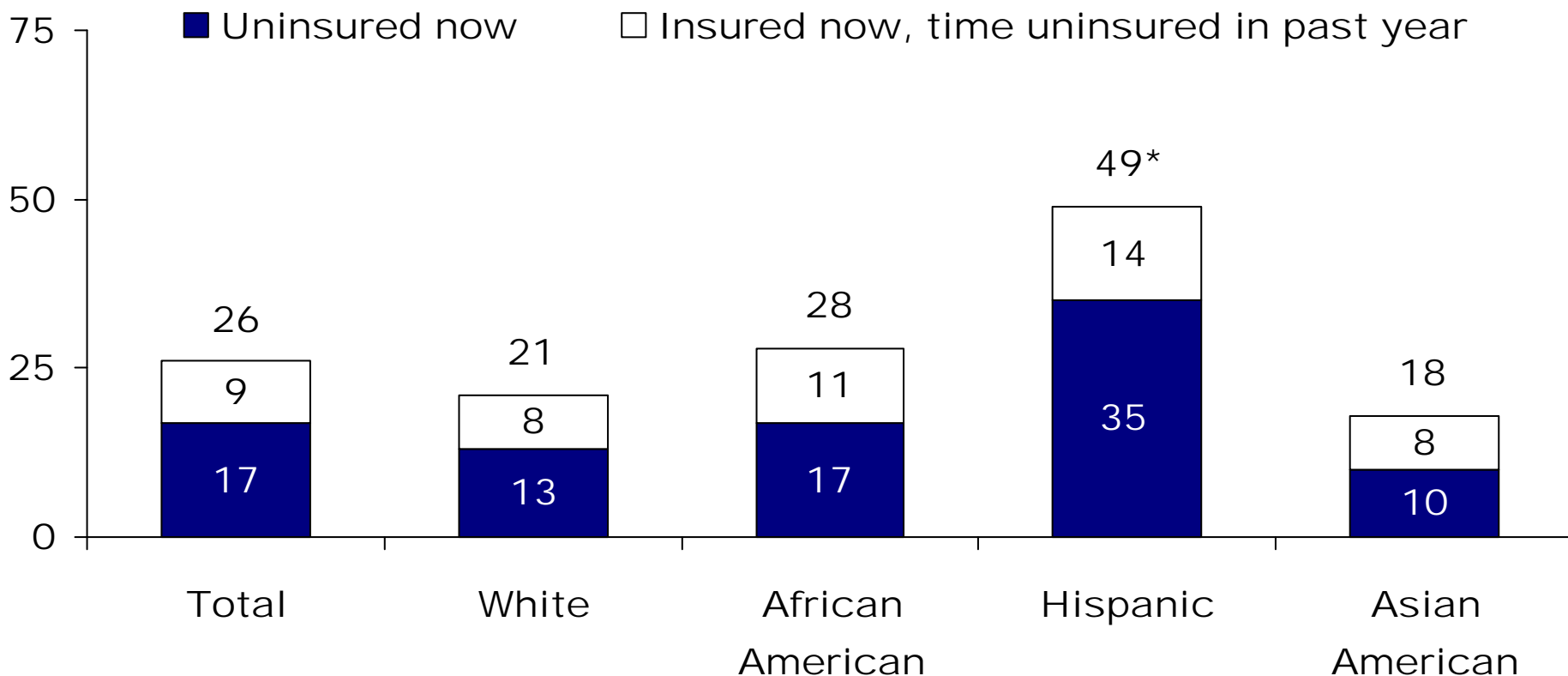
Anne C. Beal, Michelle M. Doty, Susan E. Hernandez,
Katherine Shea, and Karen Davis



THE
COMMONWEALTH
FUND

Figure 1. Nearly Half of Hispanics and One of Four African Americans Were Uninsured for All or Part of 2006

Percent of adults 18-64



* Compared with whites, differences remain statistically significant after adjusting for income.

Source: Commonwealth Fund 2006 Health Care Quality Survey.

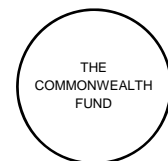
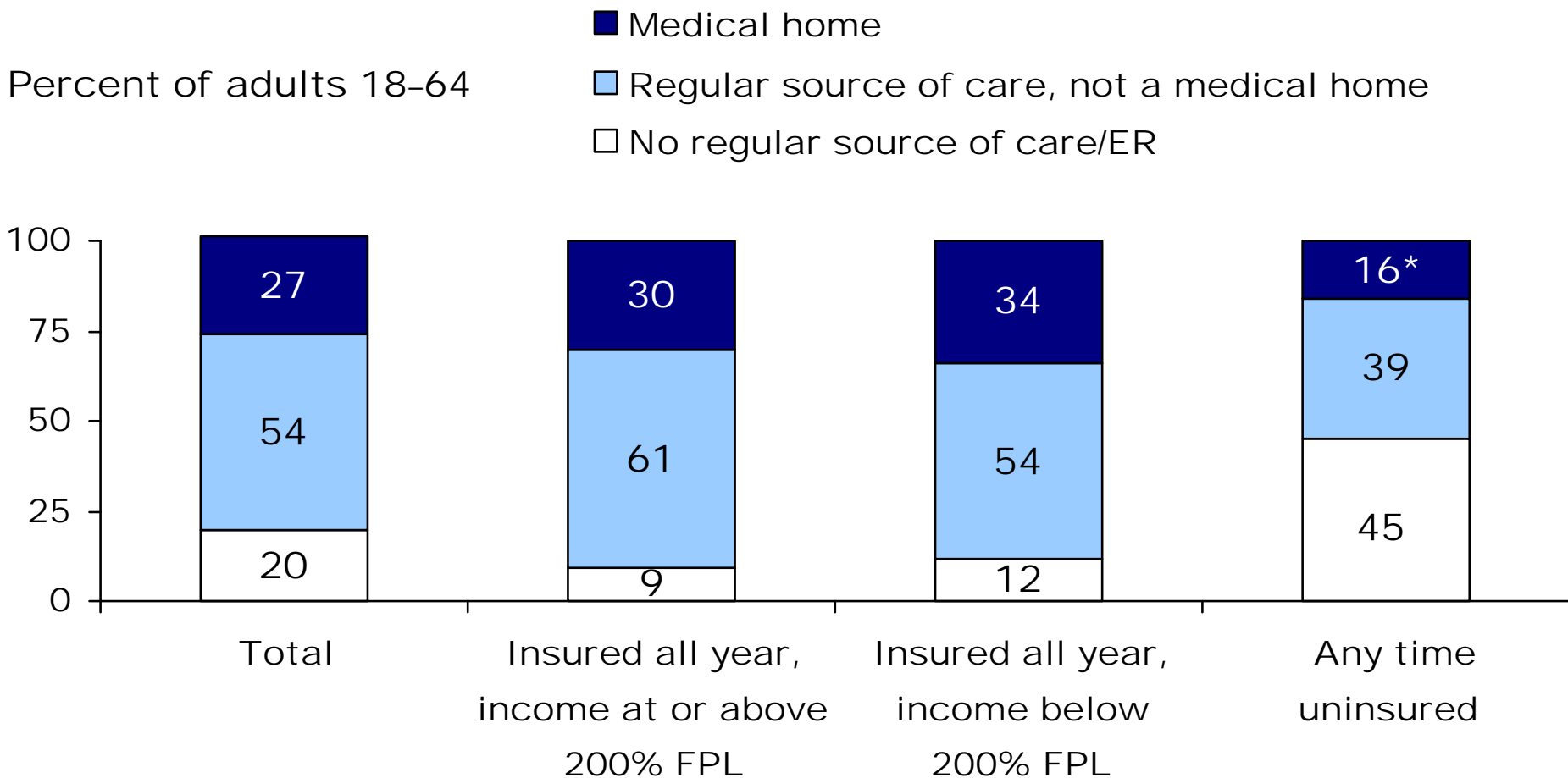


Figure 2. Indicators of a Medical Home
(adults 18–64)

Indicator	Total		Percent by Race			
	Estimated millions	Percent	White	African American	Hispanic	Asian American
Regular doctor or source of care	142	80	85	79	57	84
<i>Among those with a regular doctor or source of care . . .</i>						
Not difficult to contact provider over telephone	121	85	88	82	76	84
Not difficult to get care or medical advice after hours	92	65	65	69	60	66
Doctors' office visits are always or often well organized and running on time	93	66	68	65	60	62
All four indicators of medical home	47	27	28	34	15	26



Figure 3. Uninsured Are Least Likely to Have a Medical Home and Many Do Not Have a Regular Source of Care



Note: Medical home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.

* Compared with insured with income at or above 200% FPL, differences are statistically significant.

Source: Commonwealth Fund 2006 Health Care Quality Survey.

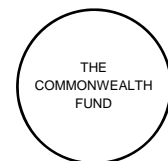
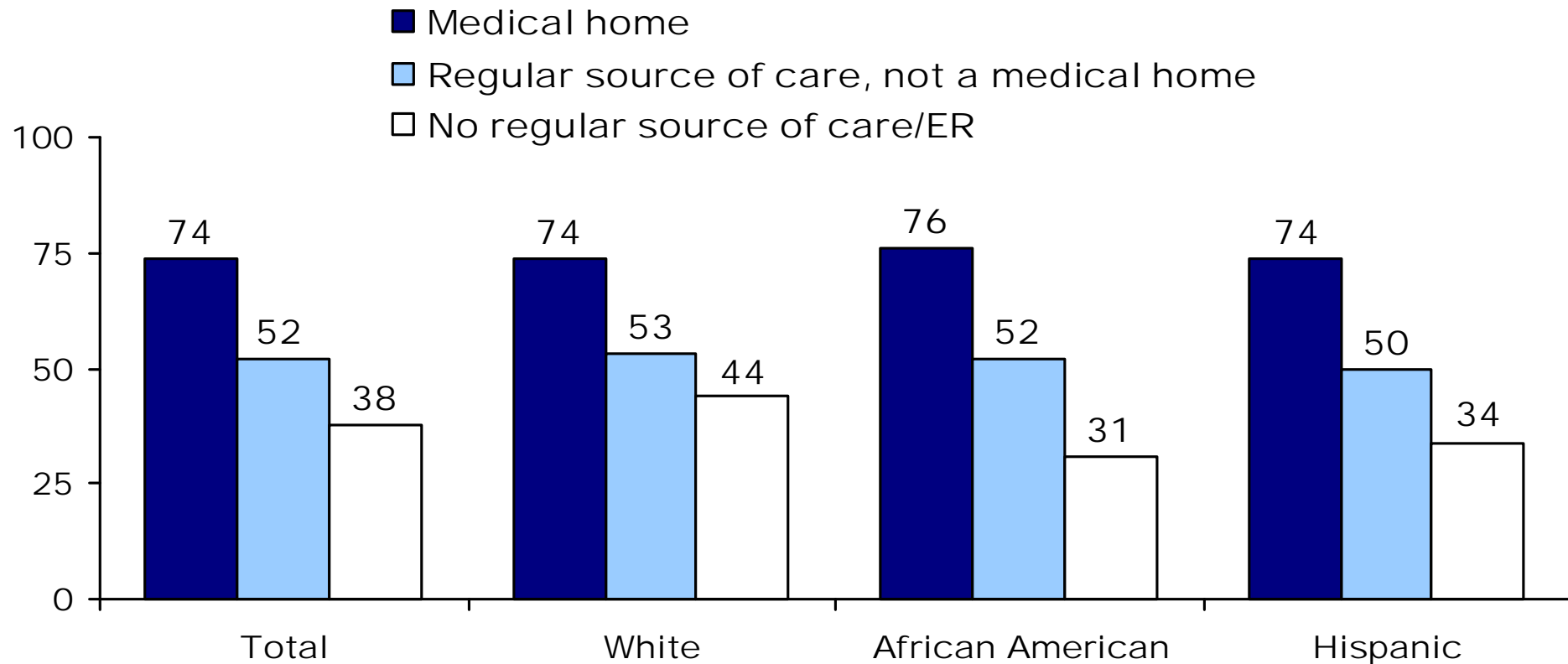


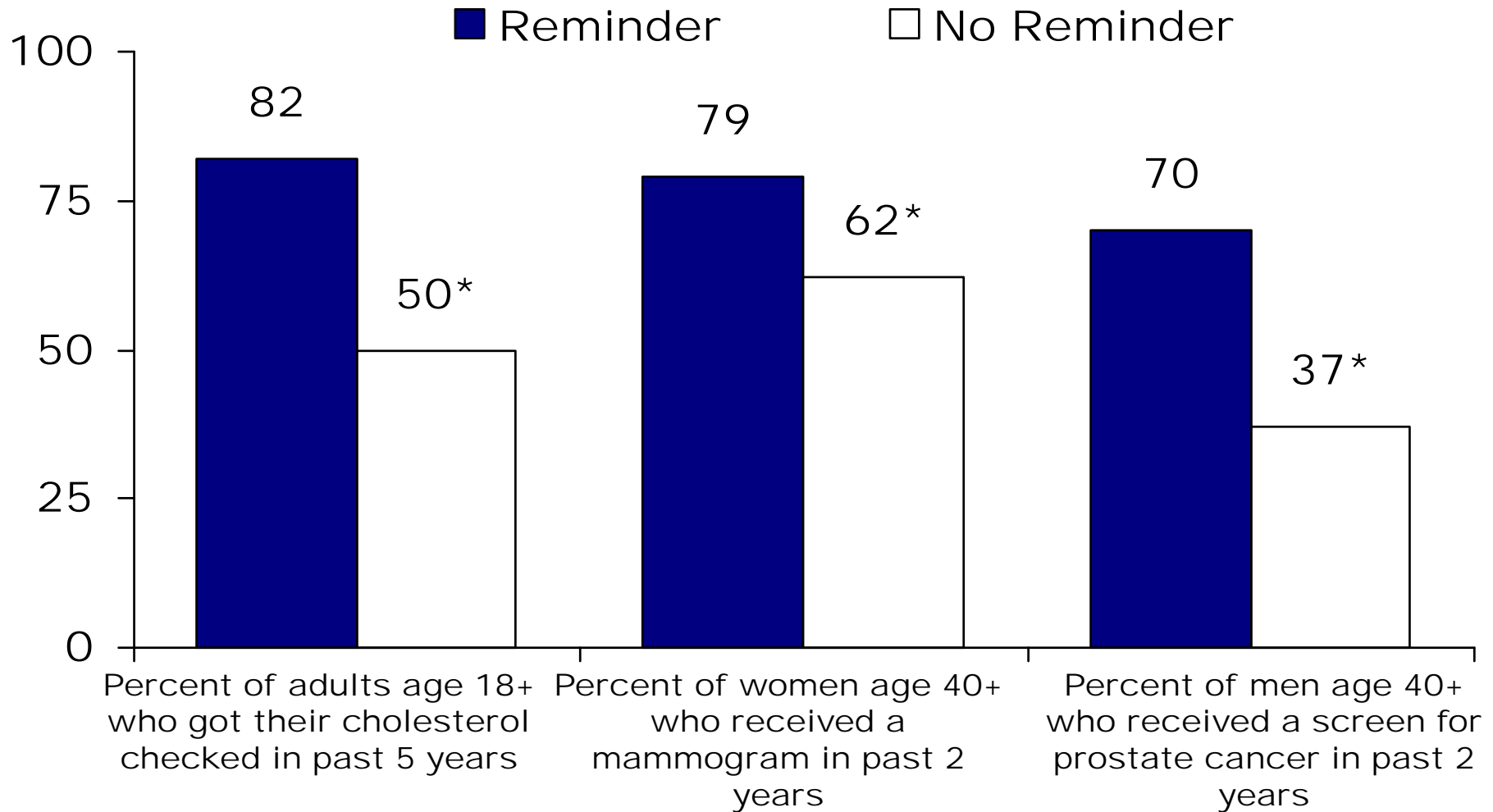
Figure 4. Racial and Ethnic Differences in Getting Needed Medical Care Are Eliminated When Adults Have Medical Homes

Percent of adults 18–64 reporting always getting care they need when they need it



Note: Medical home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.
Source: Commonwealth Fund 2006 Health Care Quality Survey.

Figure 5. Adults Who Are Sent Reminders Are More Likely to Receive Preventive Screening



* Compared to reminders, differences remain statistically significant after adjusting for income or insurance.

Note: Source: 2006 Commonwealth Fund Health Care Quality Survey

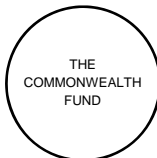
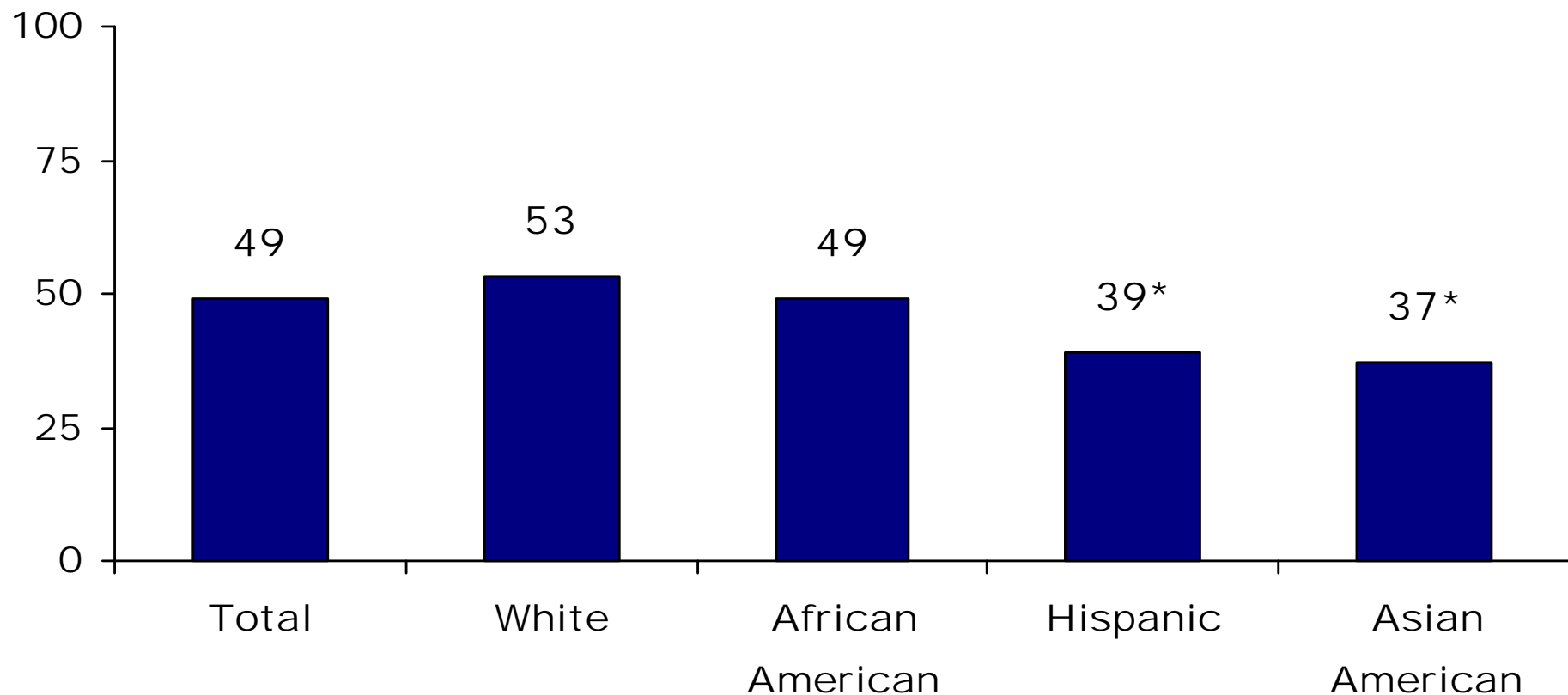


Figure 6. Hispanics and Asian Americans Are Less Likely to Receive a Reminder for Preventive Care Visits

Percent of adults 18-64 receiving a reminder to schedule a preventive visit by doctors' office



* Compared with whites, differences remain statistically significant after adjusting for income or insurance.
Source: Commonwealth Fund 2006 Health Care Quality Survey.

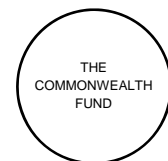
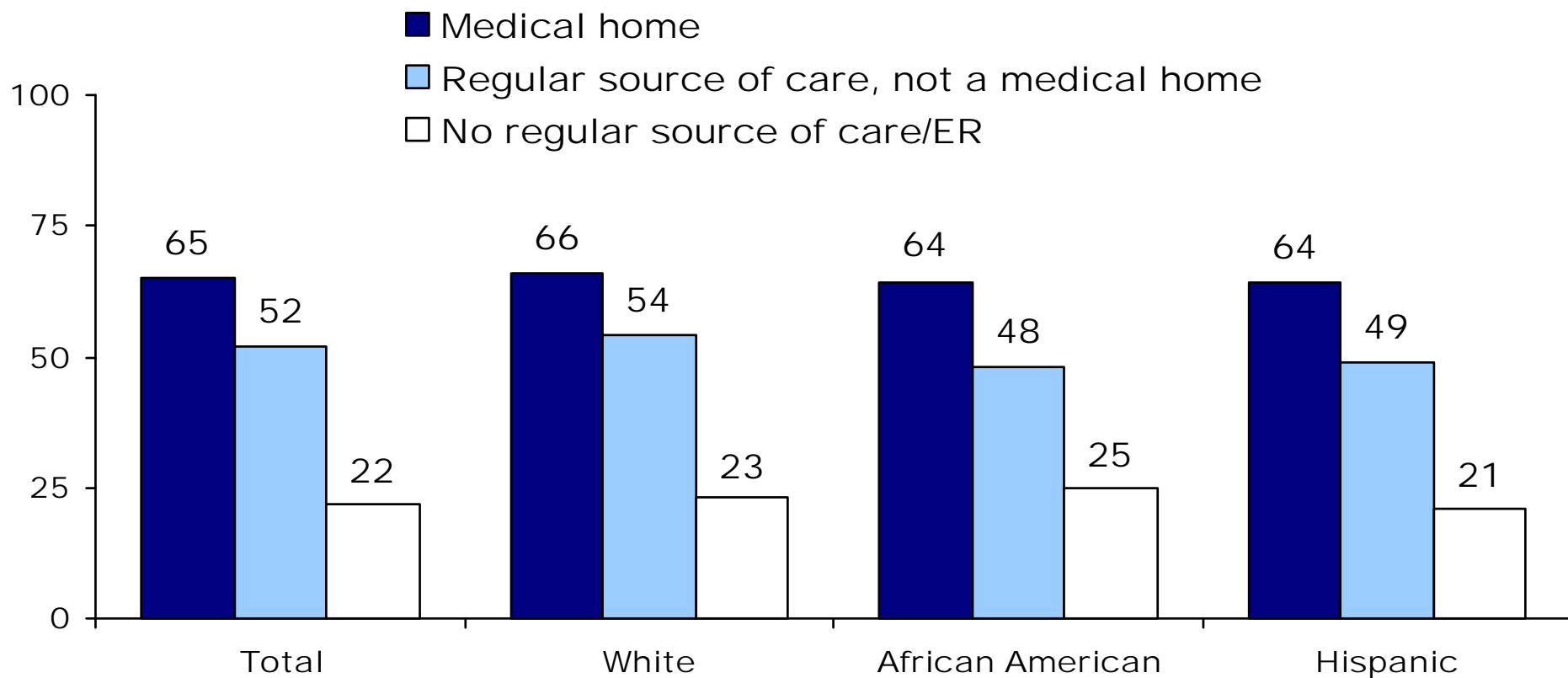


Figure 7. When African Americans and Hispanics Have Medical Homes They Are Just as Likely as Whites to Receive Reminders for Preventive Care Visits

Percent of adults 18-64 receiving a reminder to schedule a preventive visit by doctors' office



Note: Medical home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.
Source: Commonwealth Fund 2006 Health Care Quality Survey.

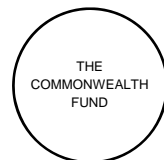
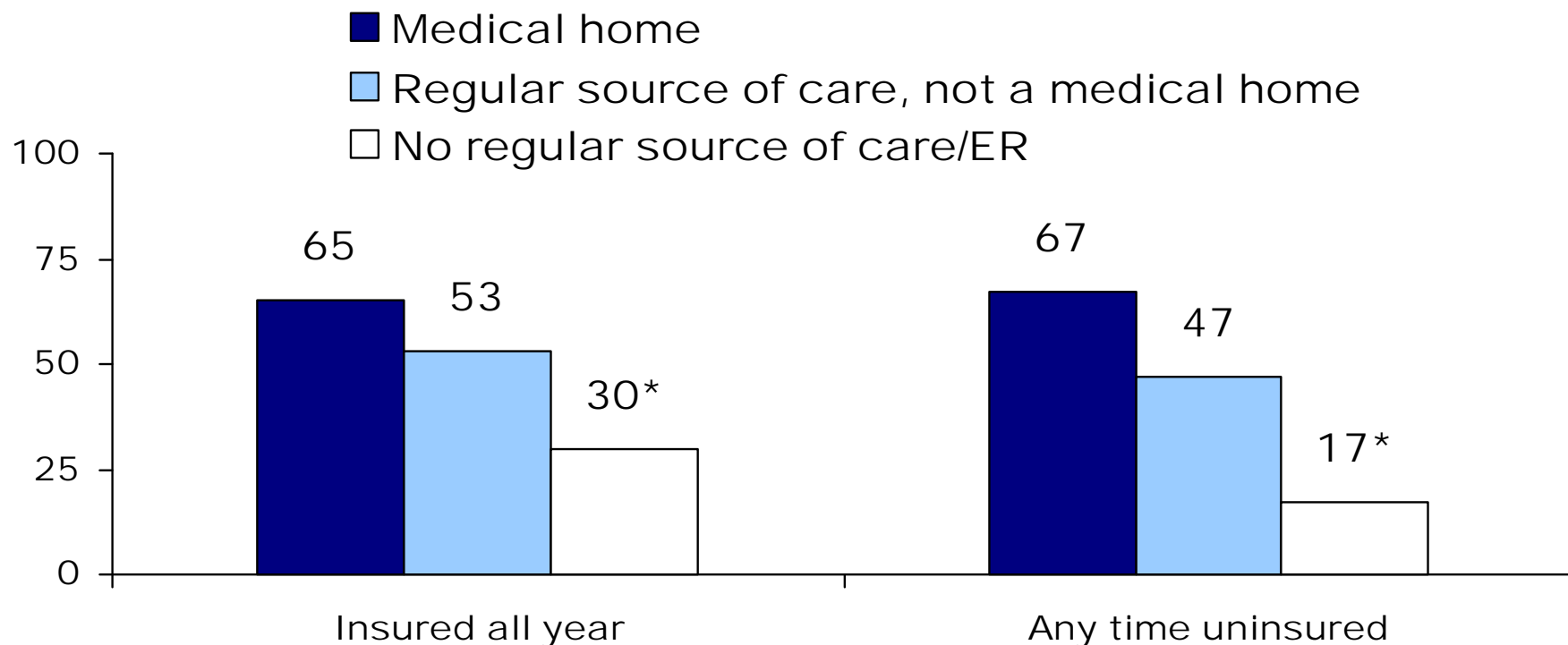


Figure 8. Patients with Medical Homes— Whether Insured or Uninsured—Are Most Likely to Receive Preventive Care Reminders

Percent of adults 18–64 receiving a reminder
to schedule a preventive visit by doctor's office



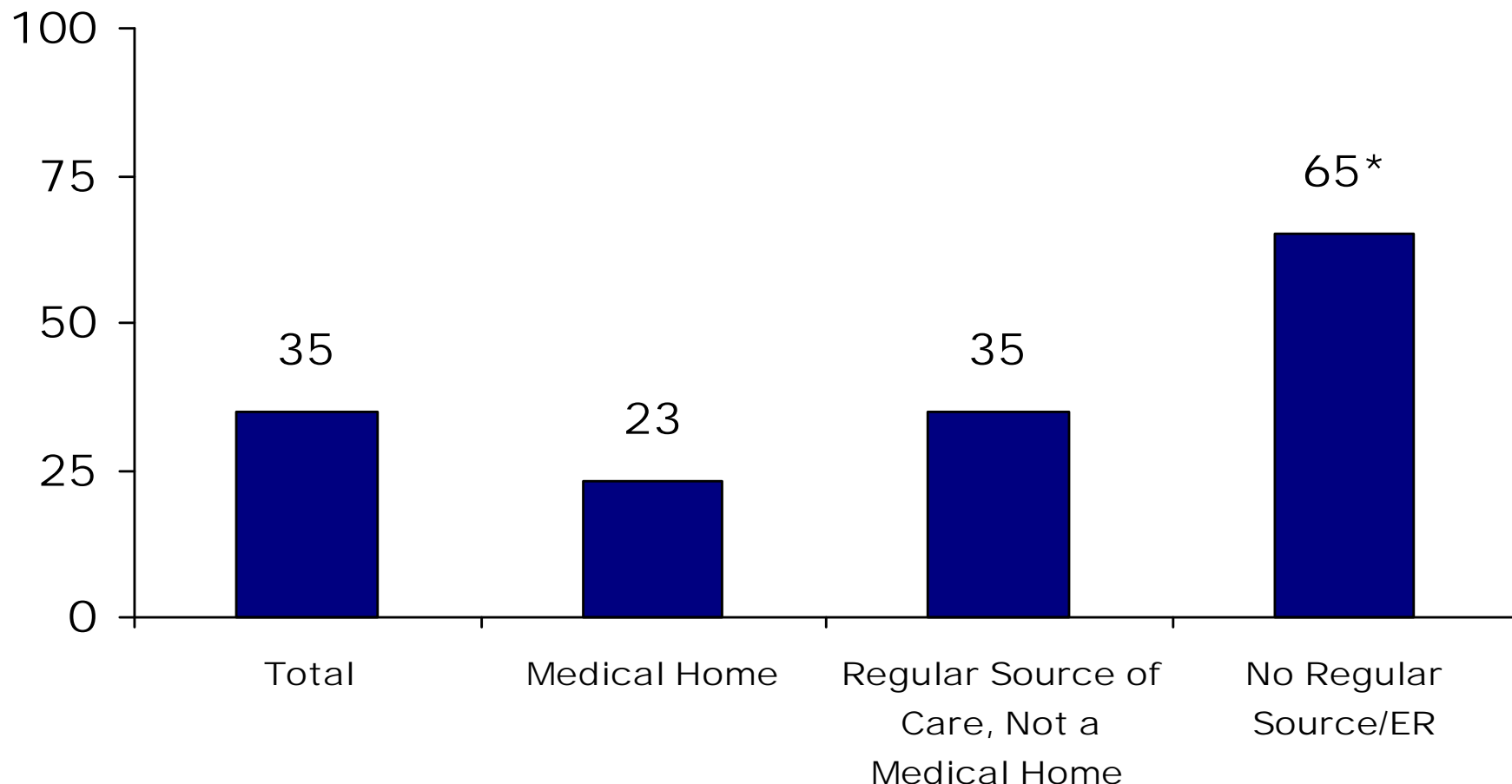
Note: Medical home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.

* Compared with medical home, differences are statistically significant.

Source: Commonwealth Fund 2006 Health Care Quality Survey.

Figure 9. Less Than One-Quarter of Adults With Medical Homes Did Not Receive Plans To Manage Their Condition at Home

Percent of adults ages 18-64 with any chronic condition who were not given a plan from a doctor or nurse to manage condition at home



Note: Medical Home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone, or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.

*Compared to Medical Home, differences remain statistically significant after adjusting for income or insurance

Source: 2006 Commonwealth Fund Health Care Quality Survey

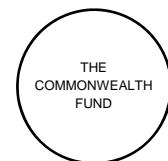
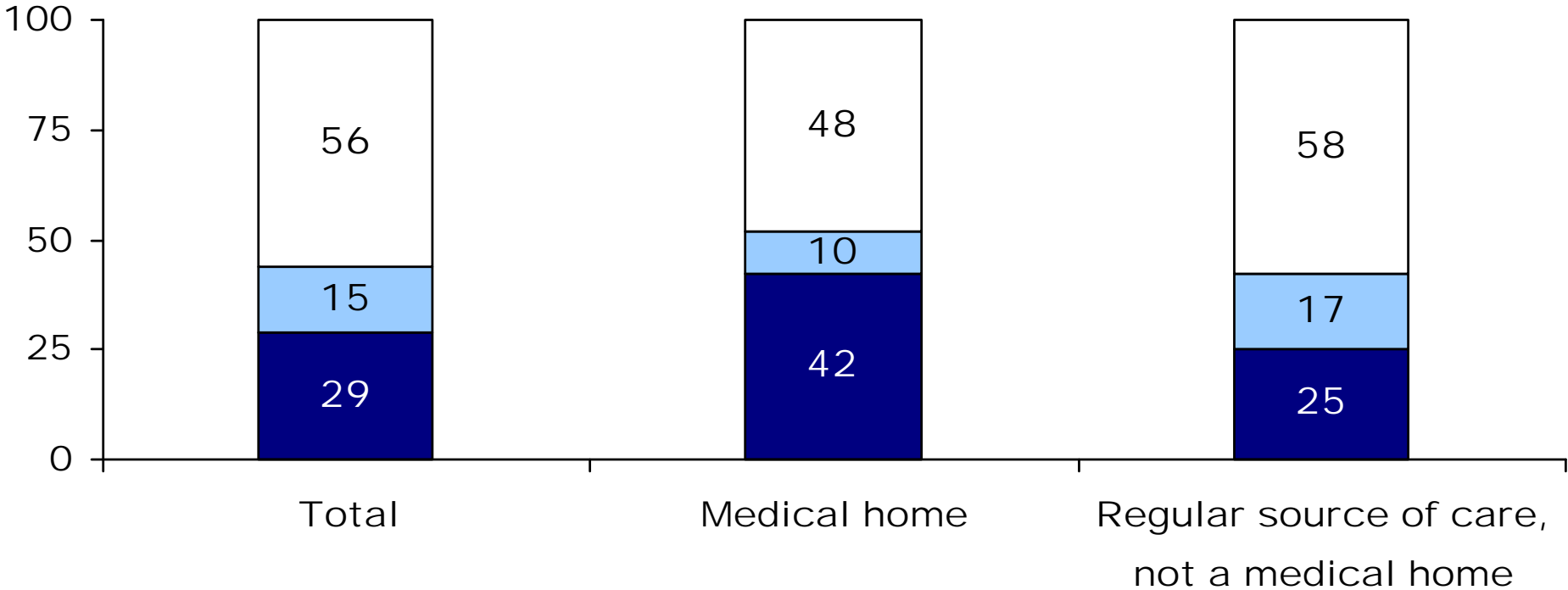


Figure 10. Adults with a Medical Home Are More Likely to Report Checking Their Blood Pressure Regularly and Keeping It in Control

Percent of adults 18-64 with high blood pressure

- Does not check BP
- Checks BP, not controlled
- Checks BP, controlled



Note: Medical home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.
 Source: Commonwealth Fund 2006 Health Care Quality Survey.



Figure 11. Indicators of a Medical Home
by Usual Health Care Setting
(adults 18–64)

		Usual Health Care Setting		
Indicator	Total	Doctors' office	Community health center or public clinic	Other settings*
Regular doctor or source of care	80%	95%	78%	63%
<i>Among those with a regular doctor or source of care . . .</i>				
Not difficult to contact provider over telephone	85	87	77	77
Not difficult to get care or medical advice after hours	65	67	54	69
Always or often find visits to doctors' office well organized and running on time	66	68	56	60
All four indicators of a medical home	27	32	21	22

* Includes hospital outpatient departments and other settings.
Source: Commonwealth Fund 2006 Health Care Quality Survey.

