

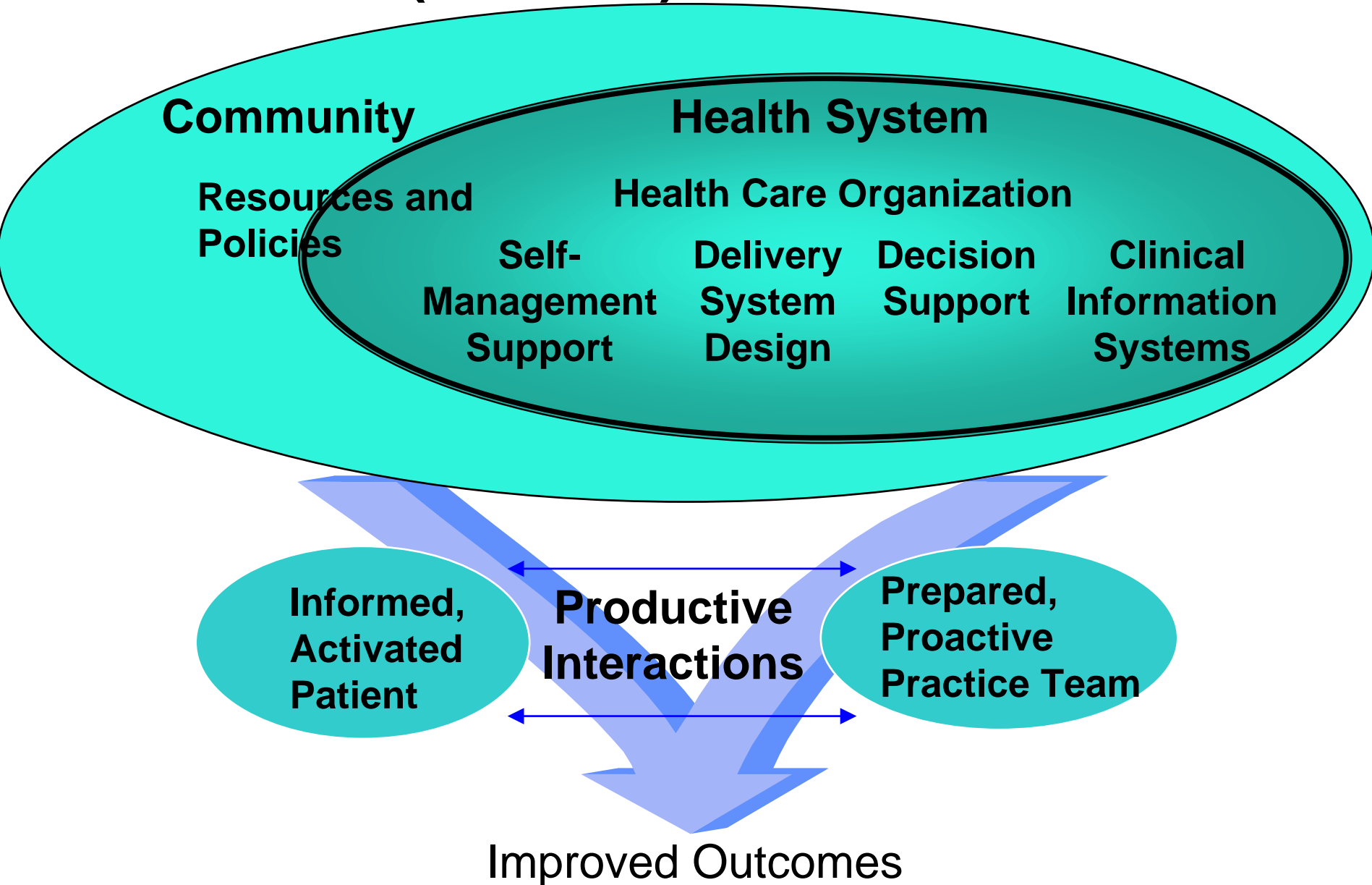
The Patient-Centered Medical Home: A Team Approach to Care

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What is the Patient-Centered Medical Home?

- ...a vision of health care as it should be
- ...a framework for organizing systems of care at both the micro (practice) and macro (society) level
- ...a model to test, improve, and validate

(Chronic) Care Model



http://www.improvingchroniccare.org/index.php?p=The_Chronic_Care_Model&s=2

Wagner EH. Chronic disease management: What will it take to improve care for chronic illness? *Effective Clinical Practice*. 1998; 1:2-4.

The Joint Principles of the PCMH

- Personal physician
- Physician directed medical practice
- Whole person orientation
- Care is coordinated and/or integrated
- Quality and safety
- Enhanced access to care
- Payment to support the PCMH

Team-based care:
NP/PA
RN/LPN
Medical Assistant
Office Staff
Care Coordinator
Nutritionist/Educator
Pharmacist
Behavioral Health
Case Manager
Community resources
DM companies
Others...

Team

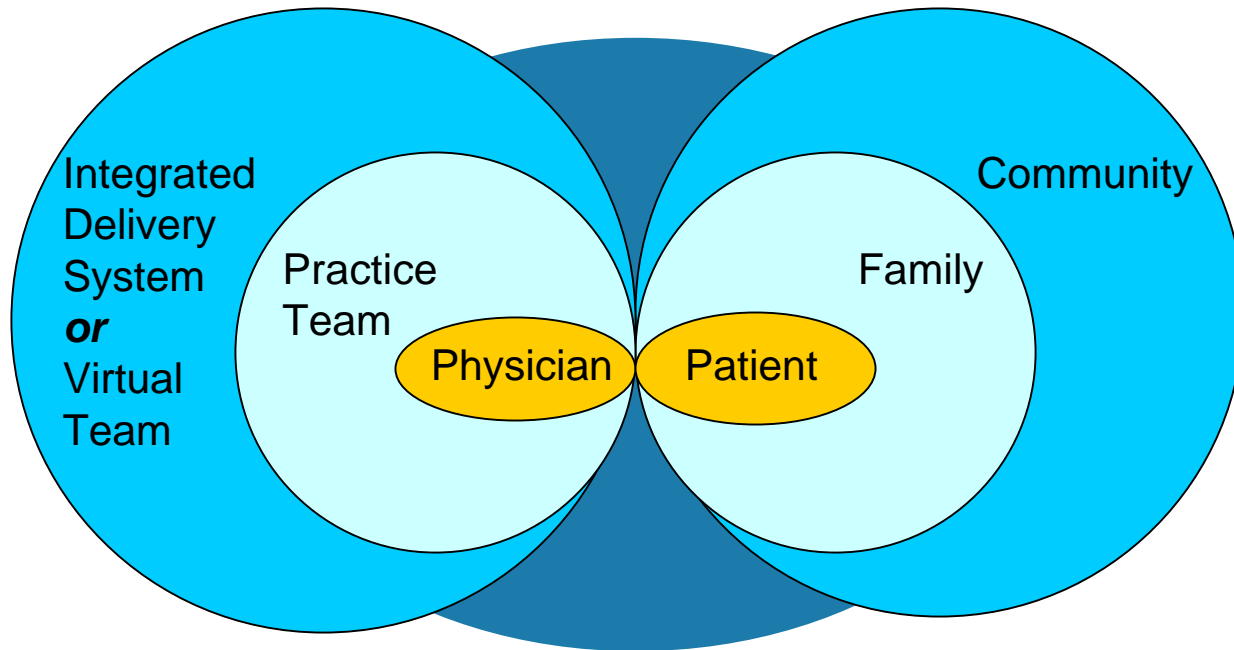


- **Wikipedia definition: A team comprises a group of people linked in a common purpose. Teams are especially appropriate for conducting tasks that are high in complexity and have many interdependent subtasks.**

- **Interdependent team:**
 - no significant task can be accomplished without the help of any of the members;
 - within that team members typically specialize in different tasks, and
 - the success of every individual is inextricably bound to the success of the whole team. No football player, no matter how talented, has ever won a game by playing alone.

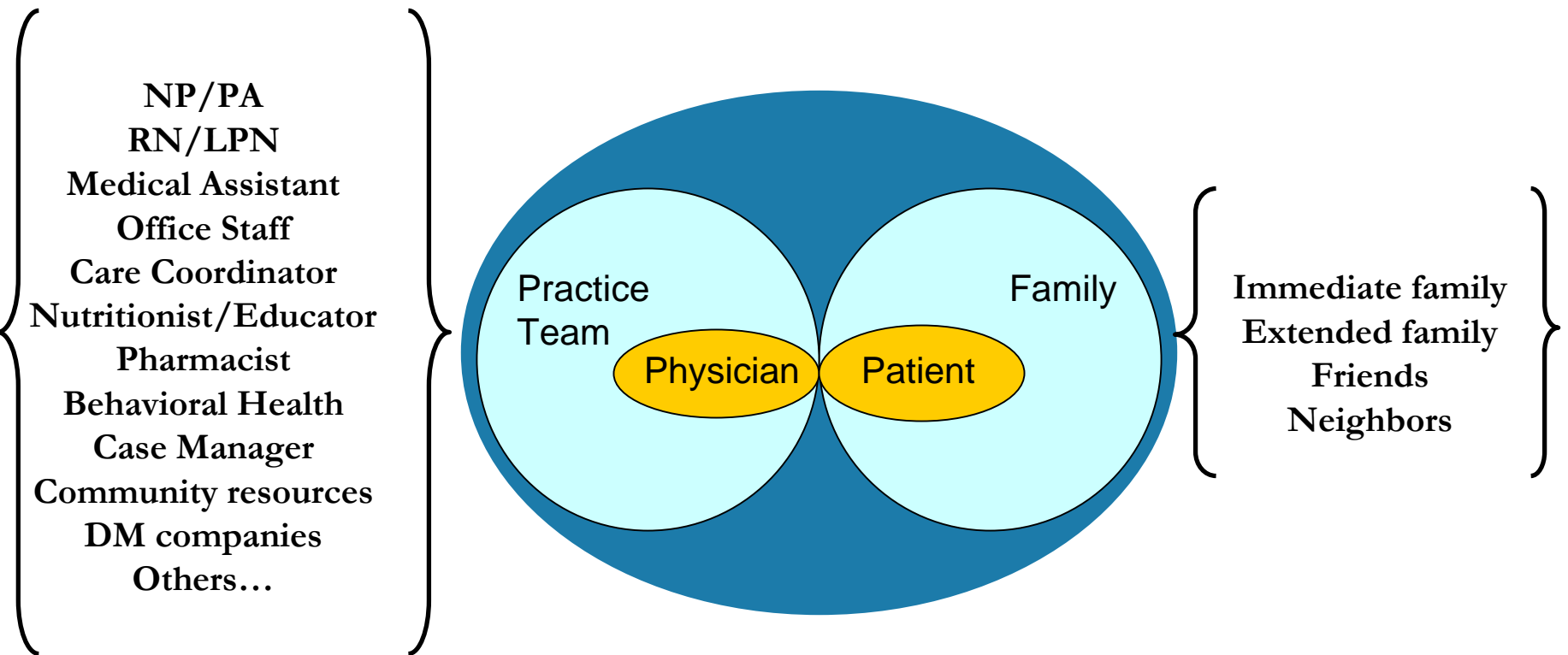
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Patient-Centered, Physician-Guided Care



Adapted from:
Defining Primary Care: An Interim Report, Institute of Medicine 1994

Core of Team-Based Care



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