

Patient-Centered Medical
Home:
Patient Perspectives

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National Partnership *for Women & Families*

A national, nonprofit advocacy organization with more than 35 years' experience working on issues important to women and families.

Our Priorities:

- Improve access to quality and affordable health care
- Promote fairness in the workplace
- Advance policies that help women and men meet the dual demands of work and family.

Need to Fix Payment System

- Perversely rewards high cost, inefficient, siloed care
- Values high tech interventions over primary care and prevention
- Makes no distinction between good care and bad
- No incentive for care coordination

Without System of Primary Care, Patients Suffer

“In Massachusetts, Universal Coverage Strains
Care”

- New York Times, April 5, 2008

Concept of PCMH Holds Great Appeal

- Care coordination
- Greater access and convenience
- Marcus Welby

But Will it be Truly Patient-Centered?

- Consumers need to embrace the medical home
- Need education and understanding
- Can't be about cost

Project Launched to Engage Consumers on the PCMH

- Focus Group
- Consumer Principles
- Consumer Engagement