

## PCMH/ACO – Same thing different view

PCMH is the **patients** view from the bottom up -- The kind of care they want: relationship, accessible, coordinated A set of principles.



From the System view it is ACO

Or, like the Euro tunnel you can start on one side building PCMH And the other side ACO, but somewhere you have to meet in the middle, where care is delivered- centered on the needs of the Patient.



The NEW ENGLAND  
JOURNAL of MEDICINE

- ▶ **Primary Care and Accountable Care — Two Essential Elements of Delivery-System Reform**
- ▶ *Diane R. Rittenhouse, M.D., M.P.H., Stephen M. Shortell, Ph.D., M.P.H., M.B.A., and Elliott S. Fisher, M.D., M.P.H.*

ACOs will require a strong primary care foundation to succeed and, ACO in turn, can Provide essential delivery-system infrastructure ensure the full realization of the PCMH.

## The HUB: - where information is action!!

- ▶ “The first step is getting more robust primary care”
- ▶ “This issue of Primary care is absolutely critical it has the potential of making such a big difference for the quality of health for everyone... how do we give **Primary care the power to be the HUB around PATIENT CENTERED Care**”

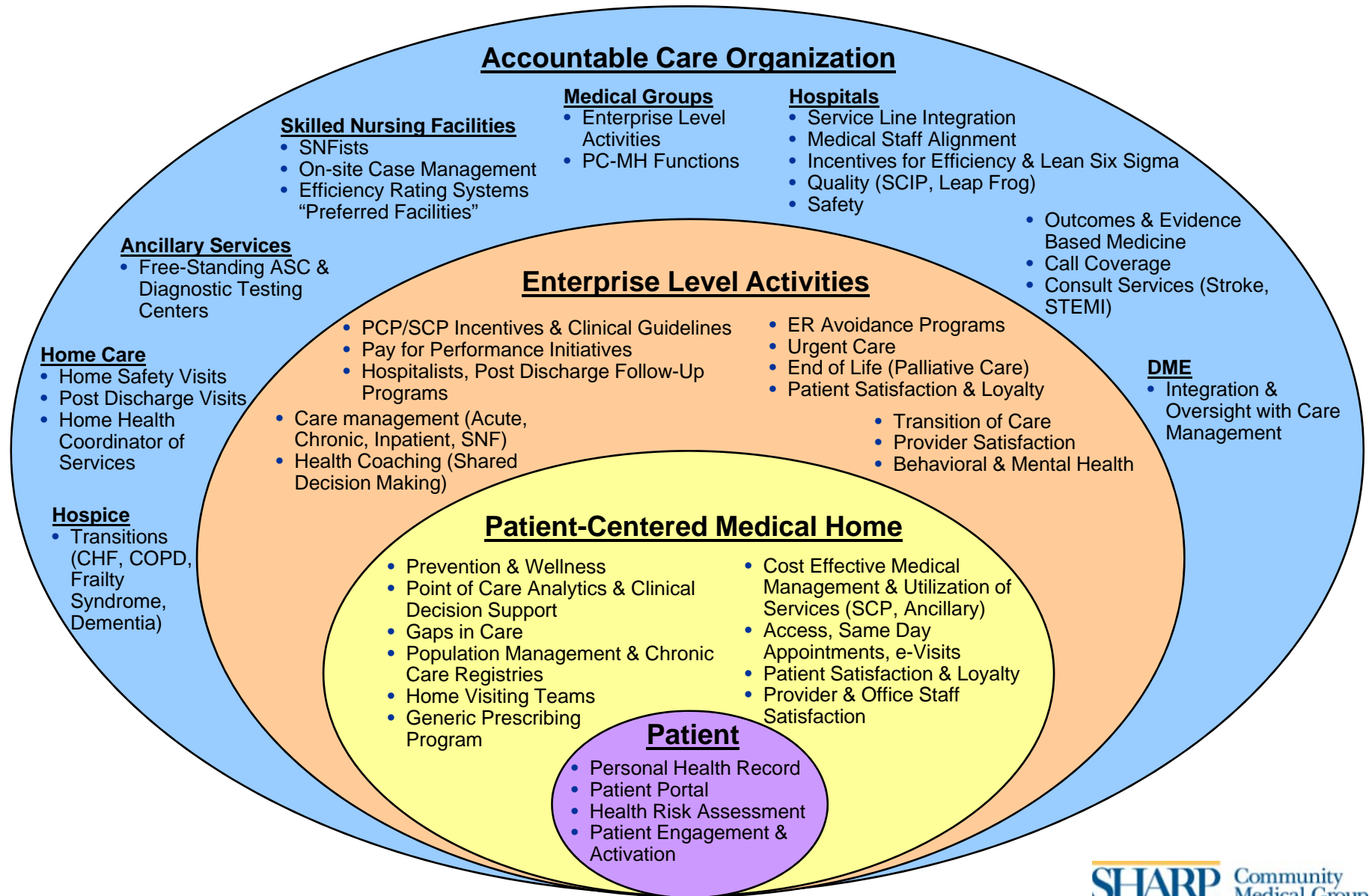
June 8<sup>th</sup> 2010

<http://www.whitehouse.gov/photos-and-video/video/tele-town-hall-affordable-care-act-seniors>



# Sharp Community Medical Group: Care Transformation Model

## Clinical Systems



# Payment requires more than one method You have dials, adjust them !!



“fee for health”

“fee for outcome”

“fee for process”

“fee for membership”

“fee for service”

“fee for satisfaction”

